

CRYSTAL SMR, INC.  
1601 Neptune Drive  
San Leandro, CA 94572-3162

February 2, 2006

Marlene H. Dortch, Secretary  
Federal Communications Commission  
The Portals  
445 12th Street, S.W.  
Washington, D.C. 20554

Re: Certification of CPNI Filing on February 2, 2006  
EB-06-TC-060  
EB Docket No. 06-36

Dear Ms. Dortch:

Crystal SMR, Inc. is filing herewith, in accord with the Commission's Public Notice (DA 06-223 Released January 30, 2006) and 47 C.F.R. Section 64.2009(e), its Certification of Compliance and an accompanying statement for the year ended December 31, 2005.

Thank you for your attention to this matter.

Very truly yours,



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David A. Hernandez  
President

cc: Byron McCoy, byron.mccoy@fcc.gov  
Best Copy and Printing, fcc@bcpiweb.com

## STATEMENT CONCERNING OPERATING PROCEDURES

Crystal SMR, Inc. (Carrier) has established procedures for its operations which ensure compliance with the rules of the Federal Communications Commission which govern the protection of customer proprietary network information (CPNI).

Carrier employs a system by means of which Carrier can establish the status of each customer's CPNI approval before Carrier uses that CPNI. Carrier trains its employees in the authorized use of CPNI and has established procedures for the disciplining of any employee which does not adhere to Carrier's CPNI safeguard procedures.

Carrier retains a record of the sales and marketing campaigns of itself and its affiliates which use the CPNI of its customers. Carrier retains a record of each instance in which CPNI was disclosed or provided to third parties, or where third parties were provided with access to CPNI. Carrier's records include a description of each sales or marketing campaign, the specific CPNI which was used in the campaign, the date and purpose of the campaign, and the products or services that were offered as part of the campaign.

Carrier has established a supervisory review process regarding compliance with the Commission's CPNI rules for outbound marketing situations and Carrier maintains a record of Carrier's compliance for a minimum of one year. Sales personnel are required to obtain supervisory approval of any proposed outbound marketing request.

CERTIFICATION

I, David A. Hernandez, hereby certify this 3rd of February, 2006, that I am an officer of Crystal SMR, Inc. and that I have personal knowledge that Crystal SMR, Inc. has established operating procedures that are adequate to assure compliance with the rules codified at 47 C.F.R. Sections 64.2001-2009 which regulate Customer Proprietary Network Information.



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David A. Hernandez  
President